

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

## **Access Statement for Adelphi Guest House**

### **Introduction**

Situated in the heart of Southport, England's Classic Resort, our Guest house is the perfect place to stay whether you are visiting for business or pleasure.

Bold Street is one of the roads connecting Lord Street to the Promenade. We are less than a 5 minute walk to the shops and the promenade.

We offer 7 bedrooms, three on the 2nd floor and 4 on the 1st floor; the majority of them are *en-suite*.

We offer Breakfast and also evening meals and also cater for any dietary needs.

We are a 3 Star rating guest house.

If you have any queries or require any assistance please phone 01704 544947 or email [stay@adelphisouthport.co.uk](mailto:stay@adelphisouthport.co.uk).

We look forward to welcoming you.

### **Pre-Arrival**

For full details and maps of how to reach us please see the directions section of our website. Alternatively, you can plan your journey by car or public transport using [www.transportdirect.info](http://www.transportdirect.info); simply enter your postcode and ours, which is PR9 0ED to get directions.

The nearest railway station is Southport, which is 0.5 miles away (a 10 minute walk). Taxis are available at the station.

### **Car Parking and Arrival**

- Free Parking is available on and off site.
- The front of the hotel is well lit.
- There are 4 steps to the front door.
- Assistance can be given with luggage.

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**Welcome Area**

- Guests are welcomed in the hallway, which is level throughout, where they are asked to register.
- The flooring is carpet.
- The area is evenly and well lit with overhead lighting and wall lights.
- A magnifying glass, pen and pad of paper are available on request.
- Guests are shown the guest lounge, dining room and their bedroom.

**Bedrooms**

- Rooms are bright and evenly lit. Bedside lamps are also in each room.
- All our bedrooms offer the following:
  - Good Lighting
  - good colour contrast between the floor, walls and doors
  - short pile carpet
  - all bedding is non-feather
  - Freeview television with remote control and subtitles.

**Bathrooms, Shower-rooms & Toilets (*En-suite* or Shared)**

- 4 of the bedrooms are *en-suite*; 2 bedrooms share a separate shower room and toilet. These bedrooms have a sink in their room and one bedroom has private facilities.
- All *en-suites* have showers.
- Well lit with overhead lights and a fluorescent light over mirror.
- Room 1 & 4 bathroom has a step of 8 ½" into the shower
- Room 2 has a step of 3 ½" into the shower
- Room 3 has a step of 11" into the shower
- Room 5 has a step of 3 ½" into the shower
- Room 6 has a step of 5" into the shower
- Room 7 has a step of 9 ½" into the shower

**Public Areas - Halls, Stairs, Landings, Corridors**

- All public areas, halls, stairs, landing, are well lit using a combination of ceiling and wall lights.
- There is short pile carpet on the stairs, hall and landing.
- There is a continuous flight of fourteen steps to the first floor with a handrail on one side.

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**Public Areas - Lounge**

- The guest lounge is situated on the ground floor with step free/level entry from the front door and stairs.
- The room has a mixture of seating with sofas and soft chairs as well with and without arms, together with a low coffee table.
- Lighting is natural daylight and light levels are controlled by dimmer switches, with overhead lighting.
- The flooring is short pile carpet.
- Freeview television with remote control and subtitle facility is available.

**Dining Room**

- The dining room is situated on the ground floor with step free/level entry from the front door and stairs.
- Light levels are controlled by dimmer switches, with overhead and wall lighting used.
- The flooring is short pile carpet.
- We are able to cater for varying dietary requirements. Please advise us when making a booking.
- Breakfast is served but you can help yourself to fruit juices cereals and fruit.

**Additional Information**

- The proprietor has attended the 'Welcome Host' training course.
- We have a set of evacuation procedures – should you require it someone will come to your room and assist you with evacuation.
- The nearest Shopmobility is 0.8 miles away at the end of Lord Street. Ask for more details.
- The nearest General Hospital with an A&E unit and walk in NHS is 2 miles away and the nearest Doctor's surgery is 0.7 miles away. Please let us know if you require further information about these.
- Free WiFi Internet access is available.
- We can offer a list of nearby attractions and suggested places to eat with details of their Access Statements for information, where available.

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**Contact Information**

Address: Adelphi Guest House  
39 Bold Street  
Southport  
PR9 0ED

Telephone: 01704 544947  
Mobile: 07761 347470

Email: [stay@adelphisouthport.co.uk](mailto:stay@adelphisouthport.co.uk)

Website: [www.adelphisouthport.co.uk](http://www.adelphisouthport.co.uk)

Local Accessible Taxi: 01704 547000

Local Public Transport: Arriva buses